

GPs and GP PRACTICES BRIEFING

7th February 2019

Launch of the St Helens Shared Care Record

The St Helens Shared Care Record is now live and beginning to be used across hospitals, community, mental health and social care services as well as GP practices. With this in mind, we are now rolling out information about the Shared Care Record to the public and stakeholders.

This letter is to give you further information about the Shared Care Record should patients ask about it and contains a batch of patient information leaflets which we ask that you display in your practice.

As long as their GP practice has signed a data sharing agreement, health and social care workers directly involved in a patient's care will be able to see a full record containing all the relevant information recorded such as details of GP appointments, medication prescribed, diagnoses and tests results, allergies and the treatments and care you receive. With all this information together in one place, professionals can make the best clinical and care decision.

The benefits to patients are:

- They get the right treatment and care as the professionals you see have the most up to date and accurate information about a person
- We can reduce duplicate appointments and tests and the time taken to chase things up with other providers
- They don't have to keep repeating their medical or social care history.

All the information is stored using the most secure technology available and covered by strict confidentiality guidelines and the Data Protection Act 2018. The shared care record is accessed through a secure NHS network and not the internet and only people directly involved in a patient's care will be able to see their shared care record.

Patients can't access the system or see their shared care record. However, they can still make an informal request to see your summary medical record at the GP surgery. If they wish to opt out despite hearing the benefits, they need to contact the Shared Care Record Team whose phone and email contact details are on the flyer.

IF you require further information or need more leaflets, please contact
communications@sthelensccg.nhs.uk

You can find this information on the CCG website: <https://www.sthelensccg.nhs.uk/local-services/gps/st-helens-shared-care-record/>

Many thanks

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