

The St Helens Shared Care Record



Many people think that their GP health record is available to all health and social care workers involved in their care, but this is not always the case.

At the moment, each person you see keeps a separate record. This can mean some important information is not communicated between health and social care services as well as it should.

To help, we are launching the St Helens Shared Care Record – all local GPs, hospitals, community, mental health and social care services are working together to make it possible for health and social care workers to look at relevant information about you to make the best clinical decisions.

How will the shared care record help?

A shared record means that:

- The health and social care workers you see have the most up to date and accurate information about all your health, medications, treatment and care plan
- You get the right treatment and care
- We can reduce duplicate appointments and tests
- You don't have to keep repeating your medical or social care history

What information will be shared?

The information includes your name, address, date of birth and a summary of your health and care information, including:

- Diagnoses and test results
- Any allergies you have
- Medications, treatment and care you receive

Who will be able to see my shared care record?

Only health and social care workers directly involved in your care and treatment will be able to view the shared care record.

How will you keep my information safe?

All your information is stored using the most secure technology available and is covered by strict confidentiality guidelines and the Data Protection Act 2018. The shared care record is accessed through a secure NHS network and not the internet.

Can I say no to a shared care record?

You are in control and can choose not to share any information with anybody outside your GP surgery. If you choose not to have a shared care record, you can:

- email: **SharedCareRecordAdmin@sthk.nhs.uk**
- call: **01744 646868**

Where can I find out more?

Your GP will be able to talk to you about how your shared care record will be used for any treatment or care needs you have.